

Service Fee Schedule

Why are fees charged?

Service fees are an essential part of DPV Health funding. The fees contribute to the delivery of services for our clients. DPV Health receives some of its funding from the Commonwealth and State Governments and some from client fees. The fees you pay are a co-payment that help us improve and expand our services.

The amount we charge is based on the recommended amount that the Department of Health & Human Services issues each year.

Fee Structure

What you pay will depend on whether you have a Healthcare Card or not. Here is a list of fees for some of the different services we provide.

Financially dependent children

If you have a child that relies on you financially, you will not be charged a fee if you have a Healthcare Card.

What happens if I don't cancel my appointment in time or don't turn up?

We understand that sometimes things happen, but we reserve the right to invoice you for your missed appointment.

Service	With Healthcare card	No Healthcare card	Full Paying Service
Audiology	No charge	Price on application	Full cost recovery
Community Health Nursing	\$10.10 per visit	\$15.30 per visit	Full cost recovery
Counselling and casework	No charge	No charge	Full cost recovery
Dietetics	\$10.10 per visit	\$15.30 per visit	Full cost recovery
Equipment	Price on application	Price on application	Full cost recovery
General interest groups (fees vary)	Up to \$7.70 per session	Up to \$7.70 per session	Full cost recovery
Home visits	\$10.10 per visit	\$15.30 per visit	Full cost recovery
Occupational Therapy (Adult & child)	\$10.10 per visit	\$15.30 per visit	Full cost recovery
Planned Activity Groups	\$7.70 per day plus cost of meal	\$7.70 per day plus cost of meal	\$14.00 (core) \$19.58 (high) plus cost of meal
Podiatry	\$10.10 per visit	\$15.30 per visit	Full cost recovery
Nail surgery, Wound dressing	Price on application	Price on application	
Physiotherapy	\$10.10 per visit	\$15.30 per visit	Full cost recovery
Speech Therapy	\$10.10 per visit	\$15.30 per visit	Full cost recovery

Fees as per the Victorian Department of Health & Human Services and Commonwealth Department of Health Fee Policies.

A 'Failed to Attend' charge may be issued if you do not attend your scheduled appointment or cancel your appointment with less than 24 hours' notice.

We will invoice you for all costs that external interpreting agencies may charge us.

What if I can't pay?

Fees are subsidised by the State & Commonwealth governments. In extreme cases of hardship you can apply to have your fees

reduced. Ask reception or your clinician for an application form. The information you provide is confidential and only used to determine what fees you can afford to pay.

What happens if I don't pay?

You agree to receive a service on the basis of this fee schedule. You may apply to have fees reduced. We cannot provide a service if you refuse to pay.