



Position Title - Community Connector

Position Description –

Community Connectors are passionate community members who want to assist with improving the health and wellbeing of their community. They share health messages about services, opportunities, and healthy behaviours with the broader community. After undertaking eight training sessions, you will help to promote key health messages that align with our three priority areas:

1. Healthy Eating and Active Living (HEAL)
2. Prevention of Violence Against Women (PVAW)
3. Diversity and Social Inclusion (DASI)

People from immigrant or refugee backgrounds, Aboriginal & Torres Strait Islanders, LGBTIQ+ people, and people living with disabilities are strongly encouraged to apply.

Key Activities and Expectations:

Community connectors will undertake an eight-week online training program (1 x 1.5 hour session per week) delivered by DPV Health and partners. The training will cover topics such as:

- Community leadership
- Health literacy and financial literacy
- Local Councils and how to apply for community funding
- Social inclusion and diversity
- Healthy Eating and Active Living
- Preventing violence against women and bystander training.

Community Connector is a 12-month volunteer role and will require you to:

- Attend the eight training sessions
- Work with DPV Staff to undertake community activities
- Assist with community promotions
- Support DPV Health to tailor programs to suit the needs of your community
- Uphold DPV Health values
- Represent DPV Health in a professional way.

Key selection criteria:

- Good understanding of your community and its changing needs
- A desire to build knowledge on health and wellbeing issues
- A desire to identify and lead community initiatives to improve community health outcomes



- Demonstrated experience volunteering or working with your relevant community, including engagement with ethnic media, social media platforms, community events, and community groups
- Strong communication, interpersonal, and teamwork skills
- Strong IT skills and personal IT equipment to participate in online training sessions and engagement activities (via Microsoft Teams)
- Experience working with diverse communities (people from migrant or refugee backgrounds, Aboriginal community, LGBTIQ+, people living with disabilities)
- Fluency in a second language (Arabic and relevant dialects, Punjabi, Hindi and other Indian sub-continent languages, and Turkish).

Desired attributes:

- Model the DPV Health values
- Follow and adhere to policies and processes
- Demonstrate care, courtesy, respect, and compassion to all those you interact with from all walks of life
- Practice safe ways of working at all times
- Excellent written and verbal communication, especially with diverse audiences, cultures and community groups, and those with a disability
- Great listening skills
- Honesty and transparency.

Mandatory requirements:

- Disability Worker Exclusion Check
- National Police Check – current
- Working With Children Check (WWCC)
- Valid Driver's License and own vehicle

About DPV Health:

At DPV Health, we're proud of our reputation as a leading healthcare services provider operating in Melbourne's northern growth corridor. Positioning ourselves to address growing community needs, we deliver outstanding community health services across a wide spectrum of disciplines including medical, dental, psychology, physiotherapy, podiatry, speech pathology, audiology, exercise physiology, and more.

Our work supports diverse communities at all life stages, and we are particularly proud of the work we do with refugee and migrant communities. DPV Health is primed to be a leading provider of community-based healthcare services to the surrounding diverse communities.



DPV Health is an Equal Opportunity and Child Safe employer that supports inclusiveness and diversity. We work within diverse communities and with people of all backgrounds and ways of life and we are committed to attracting and retaining talented and passionate volunteers and permanent staff from diverse backgrounds, including but not limited to those identifying as LGBTIQ+, Aboriginal and Torres Strait Islanders, people from cultural and linguistically diverse (CALD) backgrounds, and people with a disability.

Everything we do is guided by our core values of Integrity, Excellence, Innovation, Collaboration and Inclusion.



Population Health at DPV Health:

At DPV Health, the Population Health Team leads the roll-out of the Integrated Health Promotion Program. We are committed to building safe, healthy, and inclusive communities through health promotion and prevention programs. We work with a range of local partners including the Hume and Whittlesea Councils.

We deliver projects across a wide range of settings including local schools, kindergartens, childcare centers, youth services, sports clubs, workplaces, and community groups and organizations in some of the most disadvantaged suburbs in the local catchments.

All our projects are designed around three key priority areas:

- Healthy Eating Active Living (HEAL)
- Prevention of Violence Against Women (PVAW)
- Diversity and Social Inclusion (DASI)



Once again, *thank you* for choosing to volunteer with DPV Health.

By signing below, you acknowledge that you have read and understood the contents of this Position Description and that you agree to carry out your role in line with DPV Health’s Values. You also understand that becoming a volunteer with DPV Health requires you to maintain all mandatory training and certifications at all times. Appointment as a certified DPV Health Community Connector is subject to maintaining the attributes outlined in this document.

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Name of volunteer	Signature of volunteer	Date

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Supervisor	Signature of supervisor	Date