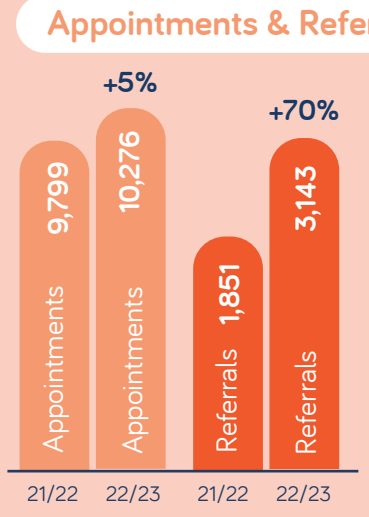
DPV Health Impact Statement

2022/2023

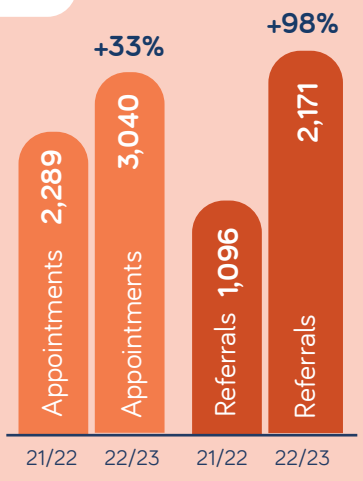
Welcome to the 2022-23 Impact Statement for DPV Health

This statement summarises the great health benefits, outcomes and impacts for our clients and communities.

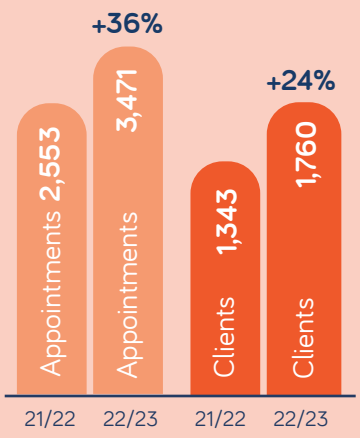
Appointments & Referrals



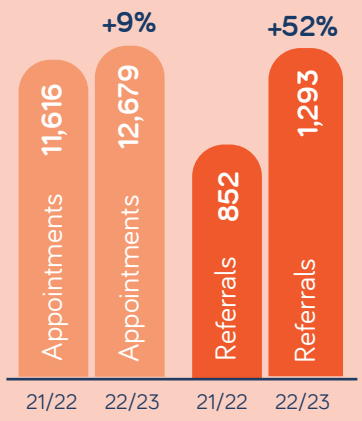
Physiotherapy



Occupational Therapy



Child Audiology



Podiatry

Allied Health
Financial Year 22/23

Number of Allied Health Appointments 22/23

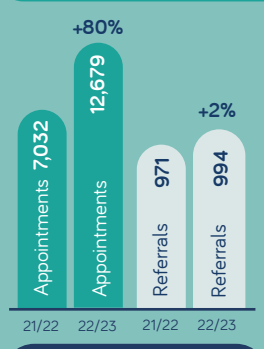
49,315 Face to Face
+32% Year on Year

11,184 Telehealth
18% of Total Appointments

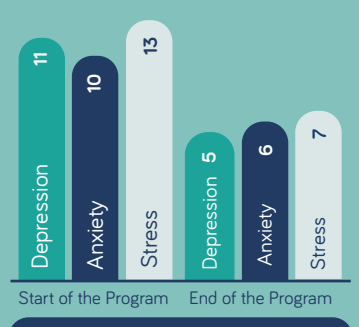
Total Appointments
61,129
+9.5% Year on Year

Provided Orange Door Services to **6,310** People

Mens Behaviour Change Program provided care to **204** Men



Mental Health



DASS Program Performance

Head to Health 223
Appointments: 4,712
Referrals: 238
Clients: 369

Mental Health Programs Supported 1,225 Individuals

- Collectively participants reported improvement in mental health & wellbeing
- Initially had a mean K10 (psychological distress) score of 32 & closure score of 13 after care (< 20 "likely to be well").

Osteoarthritis Program Reducing Hospital Admissions (GLAD)

43%	Of people who wanted surgery before the Osteoarthritis education and exercise program **no longer wanted surgery after the program**
41%	Of attendees reported improvement in quality of life (greater than Australian-wide cohort average of 26%)
18%	Of attendees reported improvement in pain management

Allied Health Waitlist 22/23	Reduced waitlist by	Reduced wait time on list by	Increased referrals to intake by
	-5%	-15%	+34%

Dental

Financial Year 22/23

Appointments Whittlesea	33,911
Appointments Hume	22,915
Total Appointments	56,826

39,053 Public dental visits in 22/23

1,332 Emergency dental appointments in 22/23

+18% Number of dental clients seen over 18 years in 22/23

+25% Number of dental clients seen under 18 years in 22/23

Learning centres **68** registered to access a dental health screen 22/23.

8,000 Children reached with educational material, **488** recieving dental services 22/23.

COVID

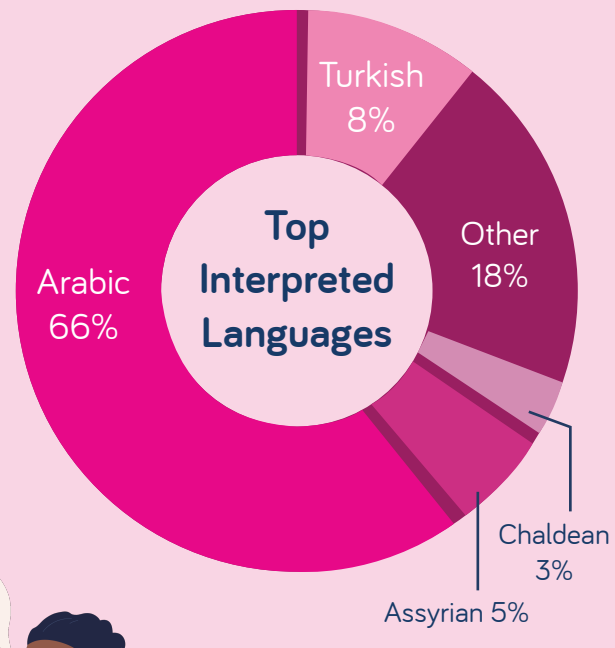
3,515 Vaccinations
22,031 COVID Tests
6,822 Mill Park Respiratory Clinic Clients
5,884 Broadmeadows Respiratory Clinic

Medical

Introduced New Women's Health Clinic at Mill Park

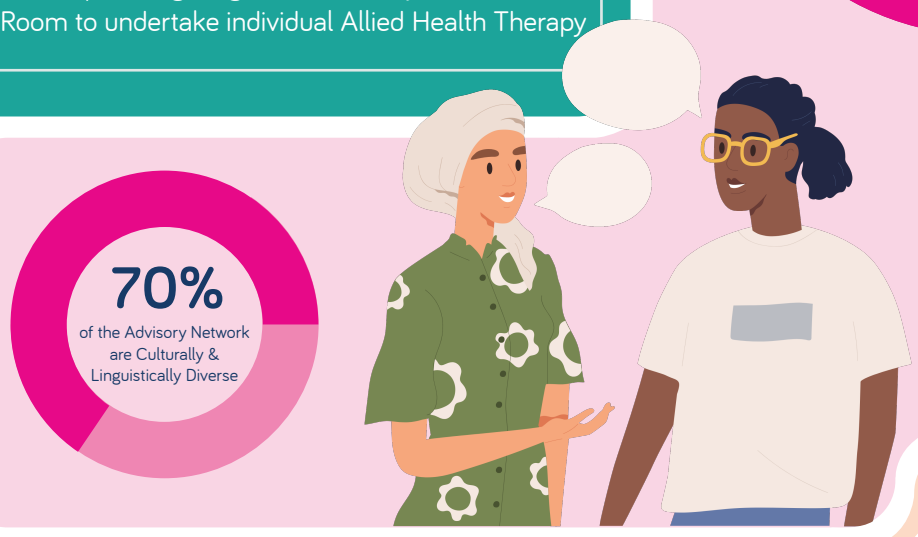
New Clients Broadmeadows	1,793
New Clients Mill Park	1,883
Total New Clients	3,676

Inclusion & Diversity



Interpreter Appointments

73 Participants in the Community Advisory Network 2022/23



Disability

Building work skills & participation	• 11 participants currently undertaking Certificate I in Literacy and Numeracy • The Baristas & Bakers Initiative • Garden maintenance and lawn mowing skills program
New Services	• A Sensory Room to interact with special lighting, music and objects • Dedicated Private Therapy Room to undertake individual Allied Health Therapy

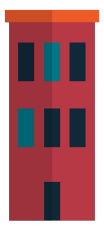
Child ECIS

Number of Child ECIS Clients in 22/23

122	204	169	Total 495
0 - 4 Years	5 - 7 Years	8 - 13 Years	

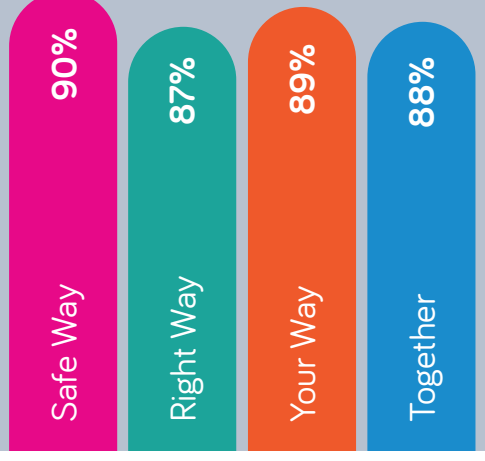
Opened New Sites to Serve the Community

Facility Development
Led the development of three new purpose-built satellite sites for the Orange Door in Epping, Coburg and Sunbury.



Facility Expansion
Opened a new site in Mickleham to support the needs of Melbourne's outer North, offering a range of Allied Health, Mental Health, NDIS and Social Support services.

Excellent Care Pillars Overall Rating



"DPV Health are by far the best in our area if you truly want your health to be looked after - You can't go anywhere that is better."

Client Satisfaction Rating of **88%** in 2022/23 from **1,267 Clients Surveyed**

Number of clients from First Nation's backgrounds accessing services

271	215	239	Total 725
Accessed Dental Services	Accessed GP Services	Accessed Allied Health & Community Services	

734 Stakeholders & Community Members Participated in Gender Equity Training

Community Health

950 Social Housing Residents Reached
233 Fast Tracked Referrals to DPV Health

Community Navigator Program

Over **7,000 Education Resource Packs Distributed** cross Hume & Whittlesea Including Healthy Eating & Active Living Educational Material 22/23

Mental Health Codesign Menu
81 Community Members, 28 People from a CALD Background and 2 First Nations Peoples participated in Codesign of the Mental Health Service Menu.

Healthy Schools for Healthy Futures Campaign, Advocating for Healthier Canteen Menus in Schools had **550 Community Signatures & Support of 6 Peak Bodies**