

A helping hand for victims

Victims Assistance Program



If you have been a victim of crime, have witnessed a crime or are an impacted family member to a victim of crime, the FREE Victims Assistance Program can be of help to you. The types of crimes we provide support for include, homicide and related offences, assault including family violence, sexual offences, abduction, robbery, blackmail and extortion, stalking, harassment and threatening behaviour and dangerous and negligent acts.

What is the Victims Assistance Program?

The Victims Assistance Program is funded by the government to provide support to victims of crime. You can receive support whether or not you have reported the crime to the police. The program supports anyone who has been a victim, is a witness or are a family member to a victim of one or more of these crimes, including children, elderly, Aboriginal and Torres Strait Islander people, male victims of family violence, LGBTIQ+ people, culturally and linguistically diverse people, people with a disability, those struggling with mental health or substance abuse issues, or the homeless.

Ways in which the Victims Assistance Program can support you:

- We can provide immediate support such as emergency accommodation, counselling, emotional support and advocacy.
- We will support you through the justice system with access to lawyers, communication with the police, support at court hearings and access to your financial entitlements.
- We will support you not only through the legal process but on an ongoing basis to assist your recovery. Your case manager will enquire about your needs, provide limited psychological support and refer you on to a broad range of health services offered by DPV Health and other providers located locally to you. We will ensure that your needs are supported quickly. There is no limit to the length or duration of support, you will be supported until your needs are met through the legal system.



For more information on this service contact:



03 7035 9721

[or visit our website here](#) to complete the referral form

The DPV Health Victims Assistance Program is available to residents of Banyule, Darebin, Hume, Merri-bek, Nillumbik, Whittlesea and Yarra local government areas.

If you are from outside these areas, please call the Victim Services, **Support and Reform helpline on 1800 819 817** to receive assistance.